

Comparisons of Job Characteristics

Focus Occupation: [Hotel, Motel, and Resort Desk Clerks \(43-4081\)](#)

Associated Occupation: [Meeting, Convention, and Event Planners \(13-1121\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Hotel, Motel, and Resort Desk Clerks (43-4081)

Associated Occupation: Meeting, Convention, and Event Planners (13-1121)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	20.6	17.4	<	Expanded education and/or training may be required
Clerical	7.3	16.0	11.7	<<	Extensive education and/or training may be required
English Language	11.2	15.9	10.2	<<	Extensive education and/or training may be required
Sales and Marketing	5.2	14.1	7.1	<<	Extensive education and/or training may be required
Administration and Management	8.4	12.8	8.9	<<	Extensive education and/or training may be required
Communications and Media	5.3	7.6	4.8	<<	Extensive education and/or training may be required
Economics and Accounting	4.4	6.3	5.3	<	Expanded education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 86

Focus Occupation: Hotel, Motel, and Resort Desk Clerks (43-4081)

Associated Occupation: Meeting, Convention, and Event Planners (13-1121)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Time Management	8.9	12.6	7.5	<<	Extensive development of skills in this area may be required
Coordination	9.1	12.2	9.1	<<	Extensive development of skills in this area may be required
Service Orientation	7.9	11.9	10.8	<	A higher skill level may be required

Negotiation	6.8	10.7	6.6	<<	Extensive development of skills in this area may be required
Operations Analysis	5.0	9.7	1.7	<<	Extensive development of skills in this area may be required
Management of Financial Resources	3.3	6.9	1.9	<<	Extensive development of skills in this area may be required
Management of Material Resources	3.7	6.9	1.5	<<	Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 90			
Focus Occupation: Hotel, Motel, and Resort Desk Clerks (43-4081) Associated Occupation: Meeting, Convention, and Event Planners (13-1121)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Comprehension	12.5	14.8	12.2	<	Some improvement in abilities may be required
Oral Expression	12.4	14.8	12.5	<	Some improvement in abilities may be required
Written Comprehension	11.0	14.3	8.8	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	12.7	10.5	<	Some improvement in abilities may be required
Fluency of Ideas	7.6	10.6	6.6	<<	Extensive improvement in abilities may be required
Originality	7.6	10.5	6.2	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 52	
Focus Occupation: Hotel, Motel, and Resort Desk Clerks (43-4081) Associated Occupation: Meeting, Convention, and Event Planners (13-1121)			
Work Activities		Exclusivity of Activity	
Maintain records, reports, or files		5	
Provide customer service		14	
Use oral or written communication techniques		1	

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 70

Focus Occupation: Hotel, Motel, and Resort Desk Clerks (43-4081)

Associated Occupation: Meeting, Convention, and Event Planners (13-1121)

Tools and Technologies	Exclusivity
Computers	1
Content authoring and editing software	1
Data management and query software	1
Industry specific software	1
Information exchange software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.